



We Build the Invisible

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## SADEV USA Standard Warranty

SADEV USA offers the following warranties with regards to its products & services:

- Standard Catalog Stainless Steel & Anodized Aluminum Products are covered against defects in material and workmanship for a period of two years from the date of delivery.
- Fully engineered systems & custom manufactured stainless steel products are covered against defects in material and workmanship for a period of 10 years from the date of delivery.

This warranty DOES NOT COVER defects or failures resulting from improper storage, installation or maintenance, misuse or abuse. *See return information below.* **PRODUCT FINISHES OTHER THAN WHAT IS LISTED BELOW ARE NOT COVERED IN THIS WARRANTY.** SEE APPLICABLE FINISH WARRANTY FOR DETAILS. **SADEV USA** is not liable for incidental or consequential damages.

**SADEV USA** reserves the right to replace the product or refund the purchase price, at our discretion. If a covered defect occurs, call **1-877-723-8304** in the U.S., **319-524-5600** outside the U.S. or return it to:

SADEV USA.  
Customer Service  
3201 Plank Rd  
Keokuk, Iowa 52632

### Applicable Finishes

#### US32 Polished & US32D Satin Stainless Steel

Powder coating - If coating exhibits any cracking, peeling, excessive fading, written notice, including photographs, must be given to SADEV USA in writing within one (1) year from the date of delivery in order for warranty to be effective. SADEV USA will, upon substantiation of such failure and at its sole option, either repair or replace the coating. Specifically excluded from this warranty is the cost to remove, ship or reinstall any items with the coating.

**SADEV USA** warranties apply on any product manufactured in 316L Stainless Steel wherein the proper and suggested maintenance has been followed, a copy of which is attached hereto. This warranty is applicable to the condition of the product being free from corrosion and DOES NOT APPLY to the surface finish which may deteriorate over time. This warranty does not cover products, manufactured from this material, that are not used for their intended purpose.

#### Exclusive Limited Remedy

**SADEV USA** will repair or replace any defective component in the system (or at its option pay the reasonable cost of repairing or replacing the defective component) if the defect is covered by this warranty and substantially reduces the usefulness or value of the system.

Anyone making a claim under this warranty must allow **SADEV USA** representative(s) a reasonable opportunity to inspect the system before any remedial work is performed on the system (except when such work as is required to prevent or minimize the risk of personal injury or property damage). If a **SADEV USA** representative(s) are not provided such an opportunity to inspect the system, any remaining obligations **SADEV USA** may have under this warranty are discharged.

Replacement components provided under this warranty will be the nearest available in function and appearance reasonable attainable at the time of replacement. The warranty of any replacement components will be limited to the remainder of the original warranty period.

**The remedy provided herein is exclusive. SADEV USA** will not be liable for any consequential or other damages, including damages for loss of use that the purchaser or other beneficiary of this warranty may suffer as a result of a defect in the system.

Specific Exclusions

This warranty does not apply to:

- Any product and/or delivery that was not inspected by customer within 5 days of receipt for any type of damages, contamination, etc. and reported to SADEV USA in writing within that 5 days of receipt.
- defects caused by or resulting from unauthorized alteration or improper use of components in the system
- defects in or resulting from the installation of the system
- Contamination that occurs after delivery of the product due to storage conditions or caused by others during installation and/or construction at the jobsite. All deliveries must be inspected by the customer within 5 days of receipt and any issues reported in writing within 5 days of receipt.
- defects caused by improper maintenance & cleaning of the system and/or product
- scratches or abrasions resulting from ordinary wear and tear
- all glass supplied by Sadev USA is subject to separate warranties that can be obtained from the appropriate glass manufacturer and is not covered under this specific warranty.

Disclaimer of Other Warranties

THIS EXPRESS WARRANTY IS THE ONLY WARRANTY MADE BY **SADEV USA** IN CONNECTION WITH THE SALE OF THE SYSTEM. **SADEV USA** DOES NOT MAKE ANY OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, REGARDING THE SYSTEM AND SPECIFICALLY DOES NOT MAKE ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. **SEE OUR TERMS AND CONDITIONS FOR FURTHER DETAILS.**

Joe Hendrickson



SADEV USA  
President